AGENTIL

Internet Demonstration and Evalution System

WHAT is SAP IDES?

AGENTIL is providing a SAP IDES system to his customers and partners for testing purpose (Internet Demonstration and Evaluation System). The system is based on a ECC IDES demo system.
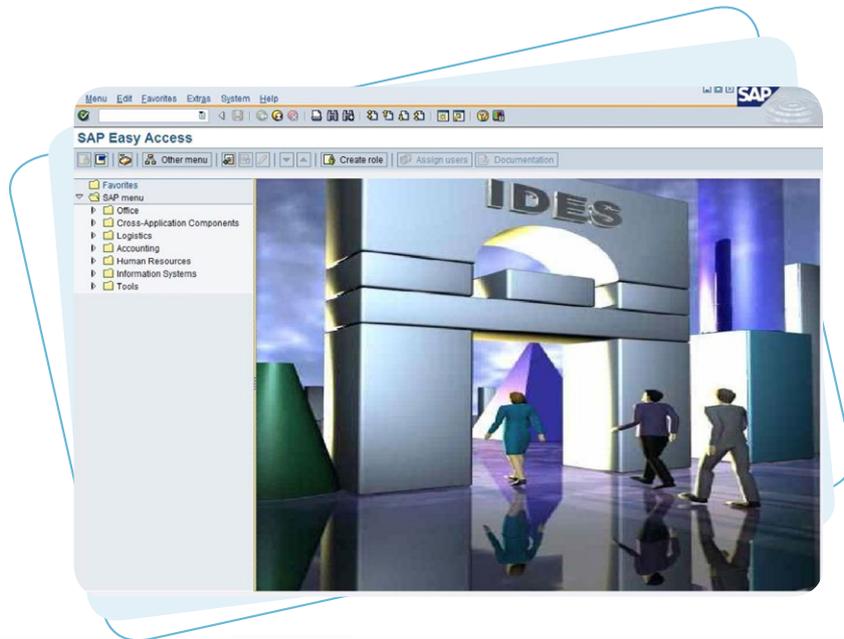
This SAP system is available directly from internet on a monthly based rental model.

The minimum period of rental is 3 months. Renewals can be provided automatically or through a specific request.

We offer decreasing prices for 6 and 12 months ordering (renewals are not concerned). The price is defined per client. Several client request might benefit of a special price.

We provide a dedicated client, but the client / mandant independent information remains central to all customers (ABAP programs, specific system customizing…).

Each dedicated client receives 3 SAP named users with an ABAP development key including SAP ALL user rights.

Requests

The PCOE Support center services can be requested by any IDES rental, contract support or outsourced customer. We can also provide SAP Training services based on our IDES system or specific customer IDES setup (training room of 50 people or web ex cessions)

Web address: www.agentil.com/support

Email address: support@agentil.com

Each request is estimated and provided to the requestor before delivering the services. The average delivery time for additional requests is 7 days.

SAP® Certified
Partner Center of Expertise

BENEFITS

> SAP IDES 8X5 time coverage, Monday to Friday 9AM to 5PM

> One or several dedicated clients / mandants per customer / partner

> Direct internet access

> 3 SAP named users with SAP ALL user rights

> 1 development key

> On request hourly based services

Additional **"on request"** and billable services
that can be provided by our PCOE* support center:

› SAP BASIS
› SAP Security, roles, SOD
› SAP ABAP development, check, quality assurance
› SAP SD/MM/WM services
› SAP FI/CO/TRM services
› Client Backup request
› SAP transports, extract, including customizing to setup the client for transportation activation
› Client reset, client copy, any configuration
› Client customizing, configuration, specific requests

AGENTIL group

✉ info@agentil.com

🌐 www.agentil.com

SAP Gold Partner