

SAP SERVICES

You have the right solution for your business success. AGENTIL's SAP Services for Large Enterprise customers running SAP Business Suite, S4HANA, SAP Business One or SAP Business ByDesign will help you to maximize it!

AGENTIL's SAP Services will help you to maximize your success through a combination of SAP experts, methodologies, tools, and certified partners - plus a comprehensive portfolio of service offerings. These offerings span all phases of your solution life cycle, from planning to building to running. So you can align your IT and business strategies, get your software up and running fast, and keep its operating at peak levels.

The functional implementation of **SAP MODULES**

We have experienced resources across the entire modules provided by SAP as well as the vertical business solutions. Our consultants can help you setup, customize and launch your SAP application quickly - and without disrupting ongoing operations. Using a fixed-scope approach or daily services, our consultants deliver professional services to your business and IT teams and can work with you to train your end users and implement the application's standard functionalities.

Our expertise covers the modules FI/CO, TRM, SD/MM, CS, CO/PA, PS, PM, IM and HR.

Custom **DEVELOPMENTS**

In today's hyper-competitive business environment, where change is constant, gaining optimal agility is paramount for success. Because we are extensively experienced in developing custom solutions, we have expert develop-

ment architects, project managers, and ABAP strong developers to reach your expectations. Our expertise covers ABAP, Adobe Forms, SAP Workflows, Java, FIORI and Personas

SAP BASIS Administration

After conducting a preliminary analysis of your environment and due to 15 years on experience, we can immediately support you in this technology area. We help our customer for sizing, implementing, monitoring and managing the SAP architecture, including change management for critical operations.

Our expertise covers SAP Basis based on Linux, UNIX (AIX/HPUX) or Windows, Oracle, MSSQL, DB2, SAPDB, SAP HANA as database, including backup and disaster recovery solutions, installation, maintenance, configurations, upgrades, certified on platform heterogeneous migrations, SAP HANA for ECC6, BW/BI, PI, APO, SRM & CRM components.



SAP SECURITY & GRC ASSESSMENT and Services

AGENTIL's SAP Security Assessment services help you identify security and GRC or SOD issues, checking the internal processes as well as SAP Security concept and setup. We also provide SAP security corrective and management services, as well as SOD audits and alignment, in line with your security policies. By providing proactive security audits and services, we make your SAP Security ready for auditors or we deliver recommendations and action plans to align your SAP Security.

Our expertise covers helps you automate risk-based GRC processes to address risk management, access management, continuous controls testing and data monitoring, and compliance management and reporting. We cover also all aspects of SAP Security, Audit, SOD, GRC and a powerful 24X7 SAP security monitoring product that can be provided as a service or through license acquisition.

SAP PROJECT MANAGEMENT (PMO)

AGENTIL's SAP project management and PMO services support you throughout the entire implementation lifecycle and after project completion to help ensure that the implemented solution operates efficiently and effectively. Our project managers are ready to leverage their experience, providing our customers a strong PMO methodology and industry methods, including tools to integrate themselves quickly into your project management organization and to provide added-value to your project.

SAP Business One services

With more than 130 SAP Business One customers, AGENTIL is one of the largest Gold partner supporting SAP Business One for Small and medium-sized (SMB) customers and Large Enterprise subsidiaries. We are specialized implementing SAP BusinessOne locally and globally, from few users to hundreds. Our certified and specialized teams devoted to SMBs, are able to provide you with the entire range of services of an ERP integrator, from demonstration, workshop management, training, consultancy and specific development to long-term support as your business grows. We offer Swiss or international Cloud based solution with monthly fees, including SAP HANA, empowering customers to start immediately with limited cash flow requirements.

SAP Advanced MONITORING

AGENTIL's SAP Advanced Monitoring is provided through on premise licensed or service based (no license required) or through our Swiss SAAS solution based on CA Nimsoft monitoring platform. We deliver a complete set of preconfigured monitoring thresholds and advanced SAP monitoring module and dashboards that collects all operating systems, databases, and SAP alerts. Our AMP platform (AGENTIL Monitoring Platform) is proposed as a monthly fee without any license acquisition required.

Our expertise covers more than 100 customers and up to 2'500 licenses sold over the World. We make our customer SAP environments safe by monitoring 24X7 their critical environments until Job's, BI chains, or PI systems through software perpetual and subscription licenses or service based fees.

SAP Support & OUTSOURCING Competence Center

AGENTIL's SAP Certified Support Center (PCOE: Partner Center Of Expertise), provides a complete portfolio of SAP support offerings and a comprehensive range of services that can help you continually improve your core business processes - all while concurrently leveraging your existing solutions and providing the guidance you need to become a best-run business.

Our global SAP Support and Outsourcing Services offer 24/7 SAP technical and functional, security, development, helpdesk and escalation procedures, daily operation events and support activities reporting, business aligned SLA's and repor-

ting, covering as well all project based activities with a change management processes

Our expertise covers SAP BASIS, SAP Security, ABAP Development, FI/CO, TRM and SD/MM modules. We provide our services through an innovative hybrid model based in Switzerland and Mauritius through customer choice of contract setup. We also provide Application hosting and SAP Cloud through our IBM Datacenter space where AGENTIL operate and maintain applications at a central facility and offer complete hosting packages for SAP Business Suite applications and any technology platform.