

# AUDIT AND CONSULTING

## AGENTIL as your trusted advisor

**Because an IT Architecture or an ERP system is at the heart of a company activity, we consider our job of integrator far more up- and downstream than the installation and the configuration of the platform.**

Upstream, it's essential to grasp your ecosystem and needs in order to come with the adequate solution and put it in place as far and smoothly as possible.

Downstream, AGENTIL can work along with you from the very first steps in acquiring or optimizing your IT management and ERP solution, operating in collaborative or full outsourcing including 24X7 services.



## AUDIT

Our expertise enables us to help you in defining at best your needs on the technical and financial level as per your organisation and growth objectives:

- > existing applications, business-related or not
- > most important flows and processes in your activity
- > internal organisation: IT, workstations, architecture in place, etc.
- > databases and location of the servers
- > Volume of transactions done in which period
- > type of suppliers and relationship with them
- > distribution mode and geographies
- > clients (B2C ou B2B) and frequency of the exchanges

**The objective is to well understand your global environment and identify the points that are critical for your development:**

- > the choice and coherence of the tools and processes
  - > the compliance to the national and international standards
  - > the right estimation of the costs, JCO 2 ROF
- Help in writing your specification book

## CONSULTING

Our priority is to stick at best the requirements of our clients' core business. We master different technologies and it enables us to size, configure develop add-ons that meet the needs in the following domains:

- > IT Solutions for architecture or infrastructure (design, virtualization, cloud...)
- > ERP solutions for SMB and Large Entreprise with specific business-related add-ons (SAP BusinessOne, SAP ByDesign, SAP Business Suite)
- > IT and Business Processes with Service-Now and our specific APPS for Service-Now (CHRONO\$, SAP Monitor)
- > Monitoring solutions (infrastructure, workstations, services & software, etc.)
- > Outsourcing and support including 24X7 incident services

