AGENTIL

End-user IT Analytics

What is Nexthink?

Nexthink helps IT departments connect, communicate and collaborate to achieve their major goals and to optimize IT.

Nexthink maps all the IT services, how they are being consumed and how the IT infrastructure is operating, from the perspective that matters most, the end-user (worker).
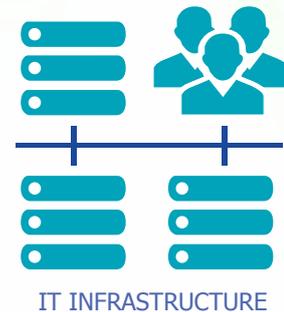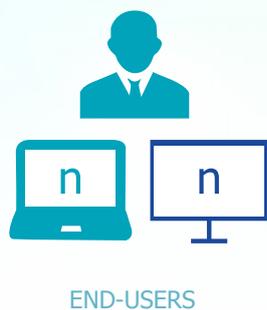
What makes Nexthink unique is the real-time analytics of all executions and all network connections and the corresponding real-time visualization that provides new visibility and insight into what it means, in real terms, at that particular moment in time.

IT Governance

> Helps IT departments align with the business and prove that the IT infrastructure is delivering value
> Measure the effectiveness of IT operations, support and security from the end-user (worker) perspective

ITSM

> Help IT departments measure the effects on end-users (workers)
> Optimize IT operations and improve incident, problem and capacity management

END-USERS

nexthink.
change your perspective

IT INFRASTRUCTURE

Security

> Helps IT departments prove that the security policies are working and provide another layer of risk and threat detection
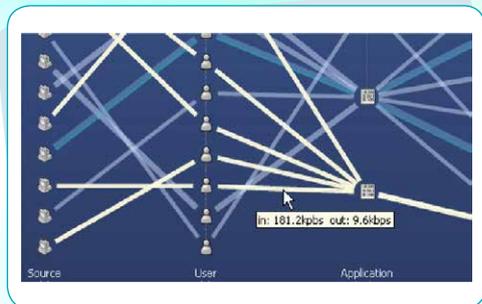> Real-time detection of non-compliant and unusual activity, where you need it most, on end-user (worker) endpoints

IT Transformation

> Helps IT departments measure the effects on end-users (workers) resulting from any change to the IT infrastructure
> Provides a better way to plan, execute and measure the results of workplace transformation projects

" **EVERY MORNING, when we start Nexthink, we ask ourselves how did we function without this application for all these years.** "

Bill Wright, Chief Technology Officer, Kroll Bond Rating Agency Inc.

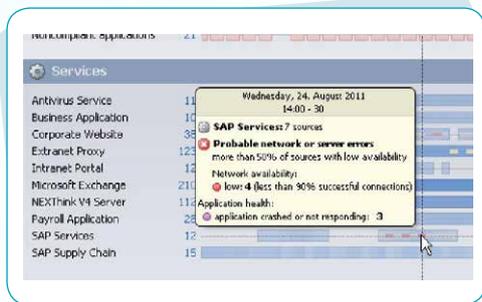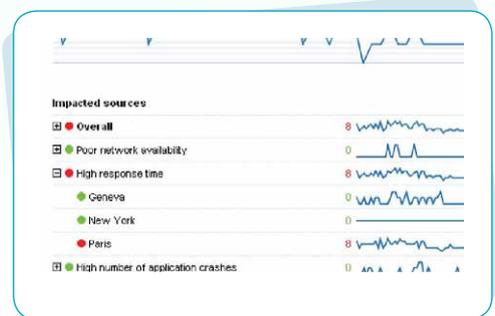# See what IT professionals are saying about **Nexthink's real-time IT analytics** from the end-user perspective...

Nexthink helps us maintain a permanent control over service performance while optimizing our infrastructure costs.

Sandra Neves, IT Director, Portuguese Ministry of Finance

With Nexthink we have direct access to all the necessary information required to improve IT operations and quality of our services.

Damien Chirinian, Head of IT Operations, TCS

Nexthink discovers the client-server relationships within our infrastructure. This helps us to perform faster root cause analysis.

Adrien Senn, Head of Network Management, University Hospital of **Zurich**

The added value of workplace analytics

We believe that end-users (workers) stand in the middle of all IT services, and that the end-user perspective must be fully understood in order to improve the quality of those IT services. As IT infrastructures become more dynamic, through virtualization and the use of cloud services, it is essential to have real-time analytics from the end-user perspective.

Nexthink is the innovator of End-user IT Analytics for security, ITSM and workplace transformation. Nexthink maps all the IT services, how they are being consumed and how the IT infrastructure is operating, from the perspective that matters most, the end-user (worker). Nexthink provides essential visibility into IT operations and security for IT Governance.

AGENTIL group

✉ info@agentil.com

🌐 www.agentil.com

SAP Gold Partner